



User Regulations – Top Boulder Kirchheim GmbH

(Stuttgarter Straße 47, 73230 Kirchheim unter Teck)

We want all visitors to feel safe and have fun. To make this possible, please read these regulations carefully before your first visit and accept them. They apply to all subsequent visits.

1. Scope & Acceptance

- 1.1. These regulations apply to all visitors of the Top Boulder Kirchheim climbing gym.
- 1.2. By entering the gym or purchasing a ticket, you accept these rules and the valid Terms & Conditions as binding.
- 1.3. The operator holds the house rules. You must follow the instructions of the gym staff at all times. In case of violations, access may be temporarily or permanently denied—without any claim for a refund.

2. Access & Registration

- 2.1. Use of the gym is only permitted with valid registration or an admission ticket.
- 2.2. Minors between 14 and 18 years old require written consent from their legal guardians.
- 2.3. All children under 14 years old may only use the gym when accompanied by an adult supervisor.
- 2.4. Organized groups must be registered in advance. The group leader is responsible for compliance with the rules and for any damage caused during the entire stay.
- 2.5. Day tickets, multi-tickets, and memberships are non-refundable or exchangeable. Vouchers will not be paid out in cash and cannot be replaced if lost. All payments are cashless only (e.g., debit card, credit card, or other available cashless methods); cash payments are not accepted. Double discounts of any kind are not permitted.
- 2.6. Unauthorized use of the facility or use in violation of these rules may result in an increased usage fee of €100.

3. Safety & Liability

- 3.1. Bouldering is at your own risk. It is a sport with inherent risks that requires caution, consideration, and personal responsibility.
- 3.2. You must avoid anything that could endanger yourself or others.
- 3.3. You are personally liable for damage to the gym or other people caused by your actions.
- 3.4. Defective or loose holds, volumes, or other hazards must be reported to the staff immediately.
- 3.5. Accidents must be reported immediately. Keep the accident area clear until help arrives.
- 3.6. Areas marked as closed must not be entered.

4. Conduct & Etiquette

- 4.1. Always keep fall zones clear—these are all mats directly adjacent to the climbing walls. Do not sit or place objects in these areas.
- 4.2. Only one person climbs on a wall at a time—avoid crossing paths.
- 4.3. Brush holds before and after climbing. Only give beta (tips) if asked.
- 4.4. Treat everyone with respect, fairness, and consideration.

5. Hygiene & Equipment

- 5.1. Do not leave objects (e.g., backpacks, bottles, street shoes) on the mats. Chalk bags belong at the edge of the mats.
- 5.2. Only climbing shoes are allowed on the mats. Barefoot climbing or climbing in socks is not permitted.
- 5.3. Jewelry (rings, watches, chains) and long hair must be secured. For safety reasons, we recommend not wearing headphones while climbing.
- 5.4. Use chalk only from your chalk bag—no loose chalk or chalk slapping.
- 5.5. During busy times, there may be increased dust and magnesium levels. This can be problematic for small children or people with respiratory issues.
- 5.6. Holds, footholds, or volumes must not be altered or removed. Do not remove or change markings.
- 5.7. Do not enter toilet areas with climbing shoes.
- 5.8. Treat the gym and surrounding area with care. Do not throw trash on the ground.
- 5.9. Bicycles must be parked outside the gym. We are not liable for theft or

damage.

5.10. Open flames are prohibited throughout the entire facility.

6. Children, Families, and Area Access

6.1. All children under 14 years old must always be under the active supervision of an adult throughout the entire gym. Active supervision means the child must always be within sight of the supervisor, who must be able to intervene immediately if necessary.

6.2. The supervision ratio is 1:2: one adult may supervise a maximum of two children at the same time.

6.3. Access to climbing areas:

- Toddler area: 0–6 years
- Family/Youth bouldering area: 6–13 years
- From 14 years: Access to all bouldering areas
- Wooden parkour: From 0 years
- Hanging parkour: From 6 years
- Training area (Kilterboard, Moonboard, Spraywall): Only for experienced climbers aged 14 and older. Recommendation: Children and teenagers who are still growing should avoid training here to prevent injuries or growth-related damage to finger joints.

6.4. Playing on mats or bouldering areas is not permitted.

6.5. The maximum number of children per supervisor may be further limited by staff depending on the hall situation. Please check the rules available at the counter.

7. Opening Hours & Use

7.1. Use is only permitted during published opening hours. Deviations (e.g., maintenance or events) will be announced in advance. No refunds will be issued for restrictions.

7.2. Lockers and personal belongings: We are not liable for loss or theft.

7.3. Rental equipment (shoes, chalk bags) may only be used during your stay and must be returned before leaving the gym.

7.4. The specific rules posted in the training areas apply to those areas.

7.5. All training equipment is the property of the gym and must be treated with care. Theft will be reported to the authorities.

7.6. Minors under 14 years old may not enter the training area without a supervisor.

8. Miscellaneous

8.1. Smoking and drug use are prohibited throughout the gym. The consumption of beer or other alcoholic beverages is only permitted in the bistro or terrace area. Climbing under the influence of alcohol is prohibited for safety reasons.

8.2. Playing your own music is not allowed.

8.3. Private areas (e.g., staff rooms) must not be entered.

8.4. Animals are not allowed in the gym. Exceptions may be granted upon request.

8.5. Lost property will be stored for three months and then disposed of.

9. Severability Clause

If individual provisions of these regulations are or become invalid or incomplete, the remaining provisions remain unaffected. In place of the invalid provision, the statutory regulations shall apply.